



SunCoast Pain Management, P.A.

Notice of Privacy Practices

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED, DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

Uses and Disclosures

Treatment. Your health information may be used by staff members or disclosed to other health professionals for the purpose of evaluating your health, diagnosing medical conditions, and providing treatment. For example, results of laboratory tests and procedures will be available in your medical record to all health professionals who may provide treatment or who may be consulted by staff members.

Payment. Your health information may be used to seek payment from your health plan, from other sources of coverage such as an automobile insurer, or from credit card companies that you may use to pay for services. For example, your health plan may request and receive information on dates of service, the service provided, and the medical condition being treated.

Health Care Operations. Your health information may be used as necessary to support the day-to-day activities and management of SunCoast Pain Management, P.A. For example, information on the services you received may be used to support budgeting and financial reporting, and activities to evaluate and promote quality.

Law Enforcement. Your health information may be disclosed to law enforcement agencies, without your permission, to support government audits and inspections, to facilitate law enforcement investigations, and to comply with government mandated reporting.

Public Health Reporting. Your health information may be disclosed to public health agencies as required by law. For example, we are required to report certain communicable diseases to the state's public health department.

Other Uses and Disclosures that Require Your Authorization. Disclosure of your health information or its use for any purpose other than those listed above requires your specific written authorization. If you change your mind after authorizing a use or disclosure of your information, you may submit a written revocation of the authorization. However, your decision to revoke the authorization will not affect or undo any use or disclosure of information that occurred before you notified us of your decision.

Additional Uses of Information

Appointment Reminders. Your health information may be used by our staff to send you appointment reminders.

Information about Treatment. Your health information may be used to send you information on the treatment and management of your medical condition that you may find to be of interest. We may also send you information describing other health-related goods and services that we believe may interest you.

Individual Rights

You have certain rights under the federal privacy standards. These include:

- The right to request restrictions on the use and disclosure of your protected health information.
- The right to receive confidential communications concerning your medical condition and treatment.
- The right to inspect and copy your protected health information.
- The right to amend or submit corrections to your protected health information.
- The right to receive an accounting of how and to whom your protected health information has been disclosed.
- The right to receive a printed copy of this notice.

We are required by law to maintain the privacy of your protected health information and to provide you with this notice of privacy practices.

We are also required to abide by the privacy policies and practices that are outlined in this notice.

Right to Revise Privacy Practices

As permitted by law, we reserve the right to amend or modify our privacy policies and practices. These changes in our policies and practices may be required by changes in federal and state laws and regulations. Whatever the reason for these revisions, we will provide you with a revised notice on your next visit. The revised policies and practices will be applied to all protected health information that we maintain.

Requests to Inspect Protected Health Information

As permitted by federal regulations, we require that requests to inspect or copy protected health information be submitted in writing. You may obtain a form to request

access to your records by notifying the receptionist or contacting the Privacy Officer at the address below.

Complaints

If you would like to submit a comment or complaint about our privacy practices, you can do so by sending a letter outlining your concerns to:

**Krista Ely, Clinic Administrator, Privacy Officer
SunCoast Pain Management, P.A.
#4 Doctor's Drive, Suite C
Ocean Springs, MS 39564**

If you believe that your privacy rights have been violated, you should call the matter to our attention by sending a letter describing the cause of your concern to the same address.

You will not be penalized or otherwise retaliated against for filing a complaint.

Contact Person

The name and address of the person you can contact for further information concerning our privacy practices is:

**Krista Ely, Clinic Administrator, Privacy Officer
SunCoast Pain Management, P.A.
#4 Doctor's Drive, Suite C
Ocean Springs, MS 39564
(228) 818-0053**

Effective Date

This notice is effective on or after April 14, 2003

Memo

Date: 11/26/2007

To: ALL PATIENTS

From: Krista Ely, Clinic Administrator

RE: "No Show Policy"

EFFECTIVE IMMEDIATELY

This policy is in place to maintain continuity of care and medication compliance, therefore, this office is adopting the following new "**No Show Policy**":

1st No Show without calling our office 24 hours before your appointment to cancel – you will be charged a **\$35.00** fee and as a courtesy you will be contacted to reschedule your appointment.

2nd No Show without calling our office 24 hours before your appointment to cancel – you will be charged another **\$35.00** fee which **must** be paid prior to scheduling your next office visit.

3rd No Show without calling our office 24 hours before your appointment to cancel – you will be discharged for medical non-compliance.

As a reminder, you **MUST** keep all appointments
in order to receive your medication.